

WEBSITE POLICY

Turnaround time

- All orders are shipped Monday through Friday 8am-5pm. Most orders ship within two to three business days.

Back Orders

- If an item is backordered, we will ship you the part of your order that is in stock. We will ship the backordered item as soon as it becomes available.

Payment Policy

- Credit Card (Visa, Master Card, American Express, Discover). Your credit card will be charged at the time of checkout.
- Open Account: Open account is available with an approved credit application.

Returns

- We will gladly refund or credit your account on any item you wish to return, within 30 days of the date of invoice. The item being returned must be unused and in its original packaging. Custom mat orders are not returnable. The customer is responsible for return shipping.